



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Change to Molina's Criteria for Clinical Decision Support Effective January 31, 2021 (Medicaid, Marketplace, Medicare)

This communication is to notify providers who contract with Molina Healthcare of Washington, Inc., that **effective January 31, 2021** Molina will be incorporating Milliman Clinical Group (MCG) Care Guidelines into Molina's criteria of clinical decision support, replacing all functionalities of InterQual®. This change is being made to align the clinical review processes and platforms for Molina health plans.

As a result of implementing this process, Molina will be using MCG utilization criteria to review physical and behavioral health authorizations, post-acute care and recovery care. Please be advised that all substance use disorder treatment requests will continue to be reviewed utilizing American Society of Addiction Medicine (ASAM) criteria per our contract with the Washington State Health Care Authority (HCA).

Access to MCG criteria will be made available on our secure provider portal in compliance with Administrative Simplification requirements. We will be following up with providers and will provide additional information as needed.

As our partner, we want to ensure that you are aware of this change which will be an important addition for clinical support. We value our collaborative relationship and joint focus on improving health care for Molina members in Washington.

You can view Molina FAQs about this change on our provider website at:

<https://www.molinahealthcare.com/providers/wa/medicaid/comm/updateevents.aspx>

If any questions arise please contact Molina at (855) 322-4082, Monday through Friday, between 7:30 a.m. – 6:30 p.m. or email us at **MHW_MCG_Questions@MolinaHealthcare.com**.

Thank you for your continued service.